

01.04.2020

## COVID19 SITUATION: INFORMATION

Dear customers, valued suppliers and partners,

The COVID-19 pandemic now requires further measures to counteract its spread. As a result, the production capacities at our production facility in Radfeld are now subject to a short-term adjustment. Production was still on schedule until the end of March. From April 1st, we will be reducing the working hours of our workforce significantly.

Therefore, we would like to inform you of the following points:

- Service and spare parts supply are still guaranteed without restriction and will be available as usual. Customers can be supplied with spare parts at any time. The purpose of this is to support and maintain the supply chain in goods transport.
- In April an order-related production will take place in consultation with the customer so that critical delivery dates can be met.
- The finished vehicles will continue to be delivered in accordance with the sales department. Furthermore, the service of the sales department will be available according to the usual business hours.
- Incoming goods and purchasing department are available in the form of an emergency operation. Deliveries can be made as agreed.
- Our sales force is working from home, but are still available to our customers via the usual communication channels at any time.

The top priority is the health and safety of everyone. For this reason, show your solidarity and obey the official rules of conduct and recommendations. We will monitor further developments and keep you informed of changes. If you have any questions, please do not hesitate to contact us.

Thank you for your trust and stay healthy!

Yours sincerely,



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